



## Central Wisconsin Speed Skating Club

March 10, 2010

Kristine Gilmore  
6300 Alderson Street  
Schofield, WI 54476

Kristine:

I would like to acknowledge the outstanding service we received from the staff (management, maintenance, and concessions) at Greenheck Field House. Over the last year our club has been planning the US National Short Track Championships/American Cup Final. This past weekend, the event took place. Throughout the course of putting in the bid, planning once we received the bid and actual competition, the staff were always pleasant and went out of their way to make the event a success.

This area is very fortunate to have such a nice facility. But the facility would be nothing special without the wonderful people to work with throughout the process.

Sincerely,

  
Dan Fiorenza  
Meet Director

8.-7

**From:** Michael Gontarz  
**To:** Aaron Mull  
**CC:** DCE-Administrators; GFH-Everyone  
**Date:** 3/11/2010 9:34 AM  
**Subject:** THANK YOU!

Aaron,

On behalf of the Central Wisconsin Speed Skating Club and the United States Speed Skating Association, please accept my sincere gratitude for a job well done while we hosted the 2010 Short Track Speed Skating National Championships and American Cup Finale at the Greenheck Field House. I personally was very impressed by and thankful for your exemplary cooperation, positive attitude, and "can-do" spirit throughout the many weeks of planning/preparation and specifically at the three days of the event. You and your entire staff were always accessible and available to us and answered questions or dealt with various situations that "popped up" in a friendly, cooperative, and highly professional manner. All of the custodians and food service personnel were likewise super. No matter what issue came up, what question needed to be answered, or suggestions to be made, the entire Greenheck crew conducted themselves with the utmost of professionalism and class. Not only did I experience your great work and professionalism first hand during the meet, but countless other people frequently told me about their very positive experience with all of you. Being the volunteer coordinator, I received several positive comments from people all over the country about how impressed they were with not only the outstanding facility and ice conditions, but more importantly the warm welcome and work efficiency from the Greenheck administrators, coordinators, custodians, and food service staff. I can personally tell you that the officials from the US Speed Skating Association were very impressed. As a fellow DC Everest administrator, I was very proud of the superb job you and your staff demonstrated at this event. Your efforts significantly presented DC Everest and Greenheck Field House in a very positive light to the skaters, officials, and public from around the country.

So, thank you again for an incredible weekend. Each and every Greenheck staff member greatly contributed to making this event one to remember. Your superb efforts in helping run a top-notch, world class event are very much appreciated. Please convey my personal appreciation and that of the Central Wisconsin Speed Skating Club and US Speed Skating Association to all Greenheck staff who had such an important impact on this event's total success!

With sincere appreciation and gratitude,

Michael Gontarz  
Volunteer Coordinator, 2010 Short Track Speed Skating National Championships and American Cup  
Finale  
Vice President, Central Wisconsin Speed Skating Club

Michael J. Gontarz, EdD, NCSP  
Nationally Certified School Psychologist  
DC Everest Area Schools  
6300 Alderson Street  
Schofield, Wisconsin 54476  
(715) 359--7078, X5625  
email: mgontarz@dce.k12.wi.us